

# FACTS Consumer Account



## Introduction:

Once you have established your user account with FACTS, you can manage your account online at <https://online.factsmgmt.com>.

If you have forgotten your Username or Password, there is a link on the sign in page to help you recover or reset the missing information.

### Actions you can take:

1. Make an online payment – make up missed payments or pay ahead (*this option may not be available at your school*)
2. Change the financial account you are using for payments
3. Link another service (payment plan or billing) to your online account.
4. Click **View Details** to see the activity for your account.
5. Update your personal information (contact info, online and phone access, manage payers, communication settings)

## Dashboard:

## Dashboard (My Profile):